

# holiday delivery details

## DAWN WING

Please note that as a result of reduced airline capacity and a limited road freight network, Dawn Wing will need to collect earlier than usual on the **24th, 27th and 31st December 2019**.

All collections around the country will need to be **booked by 10:00 latest**.

Dawn Wing will resume normal trading hours from **2 January 2020**.

DATE	DAY	HOURS
19-Dec	<b>Thursday</b>	Normal operations
20-Dec	<b>Friday</b>	Normal operations
21-Dec	<b>Saturday</b>	Normal weekend operations
22-Dec	<b>Sunday</b>	Normal weekend operations
23-Dec	<b>Monday</b>	Normal operations
24-Dec	<b>Tuesday</b>	Collections only until 12h00 (book before 10h00) to ensure we make airfreight connections. No regional collections /deliveries
		<b>Linehails:</b> JNB/CPT vehicles loaded but do not depart JNB/DBN vehicles will depart JNB/BFN vehicles will depart JNB/PRY and JNB/WRD will collect freight when dropping off freight All other linehails will not depart All ONX freight will be flown early to branch on the 24th
25-Dec	<b>Wednesday</b>	Public holiday - closed
26-Dec	<b>Thursday</b>	Public holiday - closed, however offloading and sorting at branches to be ready for 27th
27-Dec	<b>Friday</b>	Collections only until 12h00 (book before 10h00) to ensure we make airfreight connections. No regional collections /deliveries
28-Dec	<b>Saturday</b>	Normal weekend operations
29-Dec	<b>Sunday</b>	Normal weekend operations
30-Dec	<b>Monday</b>	Normal operations
31-Dec	<b>Tuesday</b>	Collections only until 12h00 (book before 10h00) to ensure we make airfreight connections. No regional collections /deliveries
01-Jan	<b>Wednesday</b>	Public holiday - closed, however offloading and sorting at branches to be ready for 2nd
02-Jan	<b>Thursday</b>	Normal operations resume

# THE COURIER GUY

## ***Cape Town:***

Elite – last linehauls on 20/12/2019 between JHB & CPT until the 06/01/2020; lodge with ITT.

## ***Kiosk's Nationally:***

No TCG Kiosk linehauls for the period of 23 December '19 up until 4 January '20 - RWS will be used with the exception of Rustenburg. **No kiosk LHL at all on 24th and 31st of December.**

## ***Rustenburg:***

Rustenburg will run their own linehaul – freight dependant (to be confirmed).

## ***Durban:***

DBN – JHB & JHB – DBN will run daily, except for 25th & 26th of December '19 and 1 January '19

## ***Port Elizabeth, East London and George***

Lodge with ITT as normal; no lodging on 25th & 26th of December '19 , and also not on 1 January '19

# COURIER IT

## ***Economy freight Durban, Cape Town, Port Elizabeth, East London***

The last line haul truck will be on the 20<sup>th</sup> December 2019; the deliveries will be done on Monday 23<sup>rd</sup> December 2019.

Cut off for orders is 18th December 2019.

## ***Linehaul to Bloemfontein, Kimberley, Nelspruit, Polokwane, Middleburg, Umtata***

Cut off will be the 20<sup>th</sup> December 2019 for deliveries on 23<sup>rd</sup> December 2019

Line haul will resume the first week in January 2019.

## ***Overnight (Christmas Orders)***

Cut off will be the 19<sup>th</sup> for delivery on the 23<sup>rd</sup> December 2019.

## ***Regional areas (outlying areas)***

Cut off will be the 18<sup>th</sup> December 2019 for delivery the 23<sup>rd</sup> December 2019.

## ***Week of New Years***

Orders placed on the 27<sup>th</sup> will be delivered Monday 30<sup>th</sup> December 2019.

All orders placed after the 27<sup>th</sup> will be delivered in the first week of January 2020.

## ***Non-Express Deliveries***

Same as the above.

***Same-day Delivery***

No deliveries will take place on Christmas Day and New Year's Day.

# The Courier Guy - Festive season running schedule 2019



Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
Nov-25	26	27	28	29	30	1-Dec
Depot TCG LHL's Kiosk TCG LHL	Depot TCG LHL's Kiosk TCG LHL	Depot TCG LHL's Kiosk TCG LHL	Depot TCG LHL's Kiosk TCG LHL	Depot TCG LHL's Kiosk TCG LHL	Kiosks Close at 11h00 Depots Close at 13:00	
2	3	4	5	6	7	8
Depot TCG LHL's Kiosk TCG LHL	Depot TCG LHL's Kiosk TCG LHL	Depot TCG LHL's Kiosk TCG LHL	Depot TCG LHL's Kiosk TCG LHL	Depot TCG LHL's Kiosk TCG LHL	Kiosks Close at 11h00 Depots Close at 13:00	
9	10	11	12	13	14	15
Depot TCG LHL's Kiosk TCG LHL	Depot TCG LHL's Kiosk TCG LHL	Depot TCG LHL's Kiosk TCG LHL	Depot TCG LHL's Kiosk TCG LHL	Depot TCG LHL's Kiosk TCG LHL	Kiosks Close at 11h00 Depots Close at 13:00	
16	17	18	19	20	21	22
<b>Public Holiday ALL BRANCHES CLOSED NO LHL</b>	Depot TCG LHL's Kiosk TCG LHL	Depot TCG LHL's Kiosk TCG LHL	Depot TCG LHL's Kiosk TCG LHL	<b>Last Elite CPT truck till the 06/01/2019</b> Depot TCG LHL's Kiosk TCG LHL	Kiosks Close at 11h00 Depots Close at 13:00	
23	24	25	26	27	28	29
TCG DBN - JHB TCG JHB-DBN ITT PLZ/ ELS/GRJ/ CPT RWS LHL's except RUS	TCG DBN - JHB TCG JHB-DBN ITT PLZ/ ELS/GRJ/ CPT <b>Kiosks - NO LHL</b>	<b>Public Holiday ALL BRANCHES CLOSED NO LHL</b>	<b>Public Holiday ALL BRANCHES CLOSED NO LHL</b>	TCG DBN - JHB TCG JHB-DBN ITT PLZ/ ELS/GRJ/ CPT RWS LHL's except RUS	Kiosks Close at 11h00 Depots Close at 13:00	
30	31	1-Jan-20	2	3	4	5
TCG DBN - JHB TCG JHB-DBN ITT PLZ/ ELS/GRJ/ CPT	TCG DBN - JHB TCG JHB-DBN ITT PLZ/ ELS/GRJ/ CPT	Public Holiday ALL BRANCHES CLOSED NO LHL	TCG DBN - JHB TCG JHB-DBN ITT CPT ITT PLZ/ ELS/GRJ/ CPT	TCG DBN - JHB TCG JHB-DBN ITT PLZ/ ELS/GRJ/ CPT	Kiosks Close at 11h00 Depots Close at 13:00	

# The Courier Guy - Festive season running schedule 2019



Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
RWS LHL's except RUS	<b>Kiosks - NO LHL</b>		Kiosk TCG LHL	Kiosk TCG LHL		
6-Jan-20	7	8	9	10	11	12
<b>ALL LHL BACK TO NORMAL</b>						
Depot TCG LHL's Kiosk TCG LHL	Depot TCG LHL's Kiosk TCG LHL	Depot TCG LHL's Kiosk TCG LHL	Depot TCG LHL's Kiosk TCG LHL	Depot TCG LHL's Kiosk TCG LHL	Kiosks Close at 11h00 Depots Close at 13:00	

**Monday 16 Dec > Public Holiday's no incoming or outgoing LHL all branches closed (KM/AM/RM to be on standby)**

## Tues 17/12 to Friday 20/12

Normal working day  
 Outbound as per normal  
 Branches / kiosks running all Local and Regional routes  
 Full LHL from and to the branches / kiosks

## Monday 23/12

Normal working day  
 RWS Linehails to be utilised by all kiosks except Rustenburg  
**Depots to lodge JHB with ITT for PLZ/ELS/CPT/GRJ**

## Tuesday 24/12

Normal working day  
**No Kiosk LHL - Only RUS TO JHB**  
**Depots to lodge JHB with ITT for PLZ/ELS/CPT/GRJ**

# The Courier Guy - Festive season running schedule 2019



Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
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**Wednesday 25/12 and Thursday 26/12 > Public Holiday's no incoming or outgoing LHL all branches closed (KM/AM/RM to be on standby)**

## Friday 27/12

Branches / kiosks run normal  
 Branches / kiosks running all Local Routes  
 Branches / kiosks running regional routes  
 RWS Linehails to be utilised by all kiosks except Rustenburg  
**Depots to lodge JHB with ITT for PLZ/ELS/CPT/GRJ**

## Saturday 28/12

Branches / kiosks open to receive LHL and close at 11h00 after all pre alerted SAT deliveries completed

## Monday 30/12

Branches / kiosks run normal  
 Branches / kiosks running all Local Routes  
 Branches / kiosks running regional routes  
 RWS Linehails to be utilised by all kiosks except Rustenburg  
**Depots to lodge JHB with ITT for PLZ/ELS/CPT/GRJ**

## Tuesday 31/12

Normal working day  
**No Kiosk LHL - Only RUS TO JHB**  
**Depots to lodge JHB with ITT for PLZ/ELS/CPT/GRJ**

**Wednesday - 1st January - HAPPY NEW YEAR 2020!!! - Public Holiday's no incoming or outgoing LHL all branches closed (KM/AM/RM to be on standby)**

## Thursday 2 Jan to Friday 3th of Jan 2019

# The Courier Guy - Festive season running schedule 2019



Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
Branches / kiosks run normal Branches / kiosks running all Local Routes Branches / kiosks running regional routes Full LHL from and to the branches / kiosks						
<b>Saturday 4th Jan 2019</b>						
Branches / kiosks open to receive LHL and close at 11h00 after all pre alerted SAT deliveries completed						

# courier contact details

## COURIER IT



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## THE COURIER GUY



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## DAWN WING



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